



# Logging Into IRIS

When logging into IRIS using multifactor authentication (MFA), you will need an authenticator app (e.g., Duo, Google Authenticator, or Microsoft Authenticator) downloaded to your mobile device (i.e., cell phone or tablet) and access to a computer.

If you have not set up your MFA account, please see the [Setting Up Multifactor Authentication](#) guidance document for instructions.

## Weekly MFA Login Process

After you have set up your MFA account, you will only need to sign in using MFA once per business week or after clearing your browser's cache. To do so:

1. Open a supported browser (Apple Safari, Google Chrome, Microsoft Edge, or Mozilla Firefox). *Internet Explorer is not a supported browser.*
2. Navigate to [http://community.connectwithiris.org/users/sign\\_in](http://community.connectwithiris.org/users/sign_in).
3. Enter username and password.
4. Click **Log in**.

5. Open your authenticator app on your mobile device.
6. Locate the 6-digit code displayed for your IRIS account in the app.

7. Enter the six-digit verification code in IRIS.

**Authenticate your account**

Enter 6-digit code from your Multifactor Authentication app.

4 5 6 2 1

**Verify**

Open your authenticator app (like Google Authenticator) and enter the 6-digit code displayed for this account

Need help setting up your authenticator app? [Check out our setup guide](#) for step-by-step instructions.

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8. The page will automatically verify you. Success! You are logged into IRIS.

## Standard Login Process

For all other log ins during the same business week after you've authenticated your account using MFA, you will:

1. Open a supported browser (Apple Safari, Google Chrome, Microsoft Edge, or Mozilla Firefox).
2. Navigate to [http://community.connectwithiris.org/users/sign\\_in](http://community.connectwithiris.org/users/sign_in).
3. Enter username and password.
4. Click **Log in**.

**IRIS**  
*helping families thrive through connected communities*

**Log in**

Email

Password

**Log in**

[Forgot your password?](#)

5. You have successfully logged into IRIS!