



Positively Impacting Relationships Between Individuals and Institutions

Southwest System of Care

THE DATA

State

Illinois

Implemented

September 2019

IRIS Leadership

Southwest Organizing Project

Network Partners

36

Community Overview

The Southwest System of Care (SWSOC) network, built through the Southwest Organizing Project (SWOP), uses a community organizing model of relationship building to bring together mental health, healthcare, and social service providers with schools, after-school providers, youth leadership development programs, and others. Through community coordination and collaboration, the SWSOC network seeks to meet the holistic needs and build on the assets of the communities' young people and their families.

SWSOC is based in six neighborhood schools across the southwest side of Chicago. Each school is home to one or more Community Navigator who connects youth, families, and community members to the resources they need to be successful.

IRIS Network

SWSOC partners began using IRIS in September 2019 to coordinate referrals with the goal of closing referral loops to ensure families receive the care they seek. Network leaders use IRIS data to understand existing referral connections, inform the need for additional partners or supports in the community, and support process adjustments among partners to improve referral outcomes.

The network map below represents referral connections between partners since launch, with larger circles and arrows representing more referrals. During the first 20 months of IRIS use, 127 referral connections between partners have resulted in more than 1700 referrals. Material needs such as food and clothing have been the most common reason for referrals followed by housing assistance and public benefits support.

